

EATON HOUSE SCHOOLS

BACKGROUND

Eaton House Schools is a group of academic independent schools owned by Dukes Education, located in Belgravia and Clapham, London. The Schools offer single sex education to boys and girls ages 4-13, with non-selective entry at 4+.

The DPO Centre was initially contacted for support and guidance after receiving a data subject access request (DSAR), which required handling high volumes of data.

EATON HOUSE SCHOOLS

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KEY CHALLENGES

EXTENSIVE DATA AND DOCUMENTATION

COMPLEX APPLICATION OF EXEMPTIONS

DSAR TIMEFRAME

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>
> **Liam Corbett, Bursar at Eaton House**

Amsterdam · Dublin · London · Toronto
+44 (0) 203 797 1289
hello@dpocentre.com
www.dpocentre.com

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SOLUTIONS

The school had previous experience of DSARs, however had not processed anything of this magnitude before. The appointed outsourced DPO offered advice to ensure the data searches were suitably truncated to narrow the initial volume.

An important aspect of The DPO Centre approach is a partnership attitude, and the DPO working on behalf of Eaton House Schools ensured the school was in control of the DSAR procedure at all times. Redaction parameters were agreed, which were then applied to the data. The final bundling exercises were completed, and the deadline was met in an organised and timely manner.

OUTCOME

Liam Corbett, Bursar at Eaton House Schools said: The DPO Centre was instrumental in helping us manage a complex data subject access request. We hadn't processed anything with this volume of data before, and they provided us with the expertise and support we needed to meet the deadline. We were particularly impressed with the way in which they worked with our team and their commitment to us being in control of the process.



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