

JOAN

DATA PROTECTION SUPPORT OFFICER



SPECIALISMS

- ✔ DSARs

LANGUAGES

- ✔ English

PROFILE

Joan is an enthusiastic and highly organised data protection professional with several years of experience working with the General Data Protection Regulation (GDPR). With a strong background in Finance, Joan possesses valuable knowledge of the Financial Conduct Authority and its regulatory environment. She has a deep understanding of data security and expertise in complaint resolution.

Joan uses her extensive project management skills, exceptional attention to detail, and analytical mindset to identify challenges and deliver practical, client-focused solutions. Her proactive approach helps to streamline processes and enhance efficiency across the team.

SAMPLE EXPERIENCE

As a DPSO, Joan works closely with both our team and clients to provide essential support across a wide range of data protection activities. She plays a key role in managing Data Subject Access Requests (DSARs), ensuring accurate and timely responses, and diligently supports the creation and maintenance of Records of Processing Activities (RoPAs) and Data Protection Impact Assessments (DPIAs).

Joan previously worked as a GDPR Content Expert and a Production Support Analyst for a multinational financial services corporation. She supported the implementation of the California Consumer Privacy Act (CCPA) within the business and launched a global escalation procedure for the UK market, enhancing customer experience and regulatory compliance.