

CAROL

DATA PROTECTION SUPPORT OFFICER



SPECIALISMS

- ✔ Information Security

LANGUAGES

- ✔ English

PROFILE

Carol is an information governance professional with over 15 years' experience across the Charity, Housing, and Public Sector. She has extensive knowledge of data protection, information security, records management, and information rights, supporting organisations to develop practical and compliant governance frameworks.

With a collaborative and pragmatic approach, Carol excels at interpreting complex legislation and translating it into clear, actionable guidance. Her extensive stakeholder engagement and training experience enable her to promote best practices across organisations, whilst balancing regulatory compliance with corporate objectives.

SAMPLE EXPERIENCE

Carol has supported organisations across a wide range of information governance and data protection activities, including responding to Data Subject Access Requests (DSARs), conducting Privacy Impact Assessments (PIAs), investigating personal data breaches, and advising on records management policies.

As Data Protection Officer and IT Analyst for a housing organisation, Carol led information security and data protection compliance. She managed IT security risk by establishing an effective control framework and developed organisation-wide training to support the delivery of the Information Security Management System (ISMS).

Carol previously worked as a Corporate Information Manager for a local authority, where she was responsible for the organisation's information governance strategy. She promoted lawful personal data sharing and organisational transparency whilst safeguarding confidential council information. Carol also developed practical solutions to support technology and information change, advised senior stakeholders on emerging legislation, and led the Information Management team.