

UNBAR ROTHON LTD

BACKGROUND

Unbar Rothon is a family-run business based in Essex, supplying a wide range of natural ingredients (such as dried spices, herbs, and fruits) to food manufacturers worldwide. The company also offers tailored flavour development services, helping clients replicate and enhance award-winning recipes. Since its establishment in 1921, Unbar Rothon has continued to grow while maintaining its commitment to 'Quality and Economy'.

The company approached The DPO Centre for support with a particularly complex and commercially sensitive Data Subject Access Request (DSAR).



KEY CHALLENGES



MANAGING COMPLEX
DSARS



HANDLING LARGE
DATA VOLUMES



APPLYING SIGNIFICANT
REDACTIONS

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'The DPO Centre's help was
invaluable.'

Richard Rothon, Director at Unbar Rothon

SOLUTIONS

The DPO Centre supported Unbar Rothern in managing the full DSAR lifecycle. The team began by helping to narrow the scope of the request, then provided template correspondence and practical guidance on how to locate and extract the relevant personal data.

To ensure a compliant and efficient response, The DPO Centre delivered interactive training on DSAR handling, including how to determine what information should be disclosed and how to apply redactions using specialist software. The redacted materials were reviewed and validated by The DPO Centre, and further assistance was provided in preparing the final response to the data subject.

OUTCOME

Richard Rothern, Director at Unbar Rothern, said: 'The DPO Centre's help in dealing with a particularly complex DSAR that we received was invaluable. The support and advice that they provided throughout the entire process was extremely helpful. In particular, the training sessions were delivered clearly and professionally in a way that made the information easy to understand. Overall, working with The DPO Centre greatly reduced the significant challenge of dealing with this DSAR, and the guidance provided will no doubt prove useful in dealing with any others that we may receive in the future.'

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Richard Rothern, Director at Unbar Rothern