

HQIP

BACKGROUND

Healthcare Quality Improvement Partnership (HQIP) is a UK based, independent organisation entrusted by NHS England to enhance and evaluate the quality of healthcare services across the country. HQIP employs a remote workforce of around 50 staff, who oversee national and local programmes of quality improvement.

HQIP required specialist support relating to the processing of sensitive data in a complicated healthcare setting, to ensure compliance with data protection legislation.

KEY CHALLENGES



SPECIAL CATEGORY
DATA



COMPLEX DATA
HANDLING



REMOTE WORKFORCE



HQIP

Healthcare Quality
Improvement Partnership

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Desislava Staykovska,
Information Governance Lead at HQIP

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SOLUTIONS

The DPO appointed by The DPO Centre assessed HQIP's current level of compliance by undertaking a comprehensive audit and review of the organisation. The report that was delivered gave clear actionable recommendations, highlighting the areas requiring further development and any additional specialist support. Working alongside the Information Governance Lead, a suite of key policy HQIP's documents were produced. The business was advised in respect of the relevant data protection areas for compliance, including legislation changes and complicated data sharing requirements involving health records.

OUTCOME

Desislava Staykovska, Information Governance Lead at Healthcare Quality Improvement Partnership, said: 'The DPO Centre provided very professional and timely support to HQIP by helping us identify any areas within our information governance that required improvement, in addition to strengthening our compliance with data protection laws and information security in general. Their advice, expertise and steer have helped to prioritise our information governance work and keep on top of the various data protection requirements in the highly regulated landscape of healthcare.'

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Desislava Staykovska,
Information Governance Lead at HQIP

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