

# CLINISUPPLIES

## BACKGROUND

Clinisupplies, part of the global Healthium Group, is a UK-based provider of medical devices and clinical nursing services. With over 20 years of experience in the Healthcare sector, the company works closely with the NHS to support patients in managing medical conditions from home. Headquartered in Watford, Clinisupplies combines product delivery with clinical support, ensuring customers receive the resources and information they need to manage their health with confidence.

To strengthen its data protection practices and support sector-specific obligations, Clinisupplies engaged The DPO Centre in 2019 for ongoing outsourced DPO services.

## KEY CHALLENGES



SUPPORTING NHS  
DSPT SUBMISSION



REVIEWING  
DPAS



MANAGING COMPLEX  
DPIAS



Clinisupplies

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'We feel at ease knowing that we have really good support from our outsourced DPO.'

Anita Gordhan, Compliance Manager at  
Clinisupplies

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## SOLUTIONS

Following an initial compliance audit, the designated DPO supported Clinisupplies in developing GDPR-compliant data processing procedures and policies, with a particular focus on data retention and data sharing. The DPO also assisted with comprehensive Data Protection Impact Assessments (DPIAs), including those involving cloud hosting providers. Tailored guidance was delivered to embed 'data protection by design' into new initiatives.

To promote awareness and build a strong compliance ethos, GDPR training was delivered to staff in both the UK and India.

The DPO Centre also conducted a follow-up audit to reassess progress and identify emerging risks, allowing Clinisupplies to refine its data protection strategy and build on the strength of its existing compliance framework.

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## OUTCOME

**Anita Gordhan, Compliance Manager at Clinisupplies,** said: 'Since engaging The DPO Centre's services, we feel at ease knowing that we have really good support from our outsourced DPO. Knowing they are there to provide us with all the data protection guidance we need has enabled us to make great improvements in our compliance without sacrificing our commercial goals. Their advice and support have already greatly helped to drive our compliance forward, and we are confident that this progress will continue on into the future.'

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