

PAUL

DATA PROTECTION OFFICER

SERVICE QUALITY LEAD



SPECIALISMS

- ✓ Marketing
- ✓ Charities
- ✓ Consumer Business

LANGUAGES

- ✓ English

PROFILE

Paul is a CIPP/E, CIPM, and CIPT qualified Data Protection Officer with over 18 years of experience across multiple sectors, including Social Care, Charity, Housing, and Education. He holds an LL.M. in Information Rights Law and Practice, as well as BCS certificates specialising in Data Protection, Information Security, and Freedom of Information.

With excellent communication skills and a legal background, Paul effectively supports multi-site organisations and encourages a collaborative, compliance-driven culture. As Service Quality Lead, he promotes consistency in advice and documentation and works to refine internal processes that strengthen service delivery across the team.

QUALIFICATIONS

- ✓ CIPP/E
- ✓ CIPM
- ✓ CIPT
- ✓ Master of Laws (LL.M.) in Information Rights Law and Practice, Northumbria University
- ✓ Bachelor of Laws (LL.B.)
- ✓ ISEB (BCS) Certificate in Data Protection
- ✓ ISEB (BCS) Certificate in Information Security Management Principles
- ✓ ISEB (BCS) Certificate in Freedom of Information
- ✓ Postgraduate Diploma in Legal Practice
- ✓ Fellow of Information Privacy (FIP)

SAMPLE EXPERIENCE

Paul has worked with the UK's largest independent children's services provider and major charities to deliver bespoke data protection training and implement GDPR frameworks. He has established Data Subject Access Request (DSAR) processes to improve regional response handling and provides expert advice on data governance, breach management processes, and integration challenges.

Paul was instrumental in developing The DPO Centre's own operational procedures for the DSAR response team and his service quality programme drives continuous improvement. He conducts regular quality reviews of client engagements to encourage best practice implementation and ensure delivery standards align with internal protocols, client needs, and regulatory requirements.