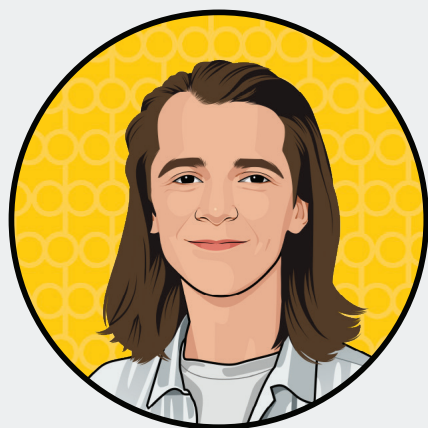


JOSHUA

DATA PROTECTION SUPPORT OFFICER



LANGUAGES

✓ English

PROFILE

Joshua is a motivated and adaptable data protection professional with a background in customer service and privacy operations. Drawing on experience as a Trustee at Citizens Advice, he brings strong communication, analytical, and project coordination skills to his role.

He supports client compliance through an organised and collaborative approach, balancing attention to detail with commercial awareness. A keen learner, Joshua is committed to helping organisations implement effective data governance and maintain privacy best practices.

QUALIFICATIONS

✓ MA in Applied Ethics and Governance of Data Privacy (Distinction)

SAMPLE EXPERIENCE

As a Data Protection Support Officer (DPSO), Joshua assists clients with a wide range of privacy tasks. He supports the full lifecycle of Data Subject Access Requests (DSARs), helps maintain Records of Processing Activities (RoPAs), and triages enquiries from client advice lines. He also contributes to internal process improvement and knowledge sharing across the team.

Prior to joining The DPO Centre, Joshua served as a Trustee at Citizens Advice, where he contributed to strategic restructuring initiatives and supported the organisation's data compliance objectives. He initiated data-driven projects, supported updates to legal bases for processing, and delivered recommendations to enhance processes for staff and service users.