

CLINISUPPLIES

BACKGROUND

Clinisupplies is part of the Healthium Group, a global healthcare organisation. Based in Watford and with over 20 years of experience in the healthcare sector, Clinisupplies is a provider of medical devices in the UK. Offering both a medical device delivery service and a clinical nursing service, it works closely with the NHS to provide its customers with the right information, support, and resources necessary for them to confidently manage their medical conditions from home.

SUPPORT



**DSPT
TOOLKIT**



**DATA PROCESSING
AGREEMENTS**



**COMPLEX
DPIAs**



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“We feel at ease knowing that we have really good support from our outsourced DPO.”

**Anita Gordhan // Compliance Manager,
Clinisupplies**

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SOLUTION

The DPO Centre has provided Clinisupplies with outsourced DPO services since 2019. Following an initial audit, their DPO Centre DPO has worked to develop compliant data processing procedures and policies, particularly around retention and data sharing, and has assisted with the completion of complex Data Protection Impact Assessments (DPIAs), that included cloud hosting platforms. GDPR training has also been provided for all staff based in both the UK and India, helping to cultivate a great compliance ethos.

In addition, The DPO Centre recently conducted a re-audit to demonstrate the significant progress the organisation has made towards their compliance goals, as well as to highlight any new areas that require attention. This re-audit has enabled Clinisupplies to set new goals that factor in this progress, to help them continue to build on their already effective compliance framework.

OUTCOME

Anita Gordhan, Compliance Manager at Clinisupplies, said: "Since engaging The DPO Centre's services, we feel at ease knowing that we have really good support from our outsourced DPO. Knowing that they are there to provide us with all the data protection guidance we need has enabled us to make great improvements in our compliance without sacrificing our commercial goals. Their advice and support has already greatly helped to drive our compliance forward and we are confident that this progress will continue on into the future."

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