

# UNBAR ROTHON

## BACKGROUND

Unbar Rothon is a family-run business based in Essex that originally dates back to 1921. They supply a wide variety of natural ingredients from around the world (such as dried spices, herbs, and fruits) to food manufacturers globally. Unbar Rothon also provides a customised development solutions service, matching flavours from award-winning food products so that their clients are able to provide delicious food made from quality ingredients. Since their establishment in 1921, they have continued to grow whilst still maintaining an ethos of providing 'Quality and Economy'.

## CHALLENGES



**COMPLEX  
DSAR**



**LARGE VOLUMES  
OF INFORMATION**



**SIGNIFICANT  
REDACTION**



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**Richard Rothon // Director, Unbar Rothon**

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## SOLUTION

Unbar Rothon engaged with the DPO Centre for expert support in dealing with a complex data subject access request (DSAR) that was of a particularly commercially sensitive nature. The DPO Centre initially assisted with the narrowing down of the scope of the request, then provided Unbar Rothon with template correspondence and guidance on how to locate and retrieve the relevant personal data.

The DPO Centre also delivered specific interactive training sessions on how to deal with DSARs, in particular how to determine what information to disclose and how to redact personal data from documents using specialised software. Redactions were then validated by the DPO Centre and assistance provided in formalising the final response to the data subject.

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## OUTCOME

**Richard Rothon, Director at Unbar Rothon**, said: “The DPO Centre’s help in dealing with a particularly complex DSAR that we received was invaluable. The support and advice that they provided throughout the entire process was extremely helpful, in particular, the training sessions were delivered clearly and professionally in a way that made the information easy to understand. Overall, working with the DPO Centre greatly reduced the significant challenge of dealing with this DSAR, and the guidance provided will no doubt prove useful in dealing with any others that we may receive in the future.”

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